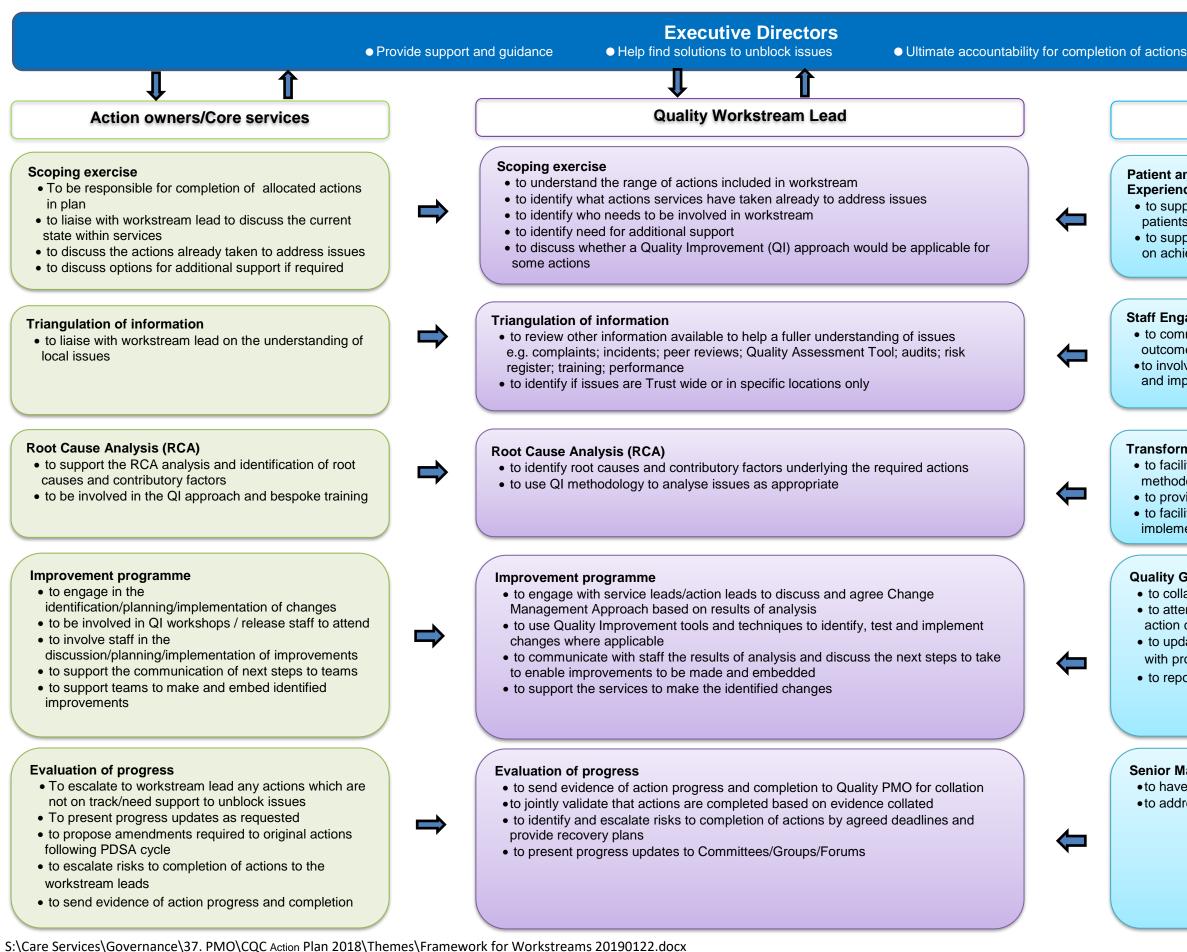
Quality Improvement Plan (CQC) 2018

Quality Workstreams Framework





Facilitation/Support

Patient and Public Engagement and Patient Experience

• to support communication of improvement plan to patients, families and key stakeholders

• to support gaining feedback from patients and families on achieving the desired outcomes

Staff Engagement

• to communicate with staff the actions; desired outcomes and plans for improvements • to involve staff in workstreams and decisions to agree and implement improvements to services

Transformation Team

• to facilitate identification of actions where QI methodology would be beneficial

- to provide training in QI tools and techniques
- to facilitate the identification, testing and
- implementation of changes

Quality Governance PMO

• to collate evidence to demonstrate actions completed • to attend workstream meetings and jointly validate action completion

• to update quality improvement plans and dashboards with progress status

• to report progress and exceptions to QSC/Board

Senior Management Committee (SMC)

• to have Trust wide oversight of plan status • to address risks to non-completion of actions